



## **Component Spares Price Catalog**

### **Bombardier Application**

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Madelec Aero Proprietary

## Important Ordering Information

### 1. Introduction

This edition of the “Bombardier Component Spares Price Catalog” issue 7, price effective as of January 1<sup>st</sup>, 2009 through December 31<sup>st</sup>, 2009 supersedes the previous issue.

### 2. Web-site

For your convenience Madelec Aero has placed the parts pricing information on [www.madelec.fr](http://www.madelec.fr). The web site provides price and lead-time delivery information only. To place an order, get answers to question, please contact us our product support representatives directly.

### 3. Lead Time

In-stock parts: 5 days or less after acceptance of Purchase Order.  
Non-stock/out-of-stock: catalog lead time in days after acceptance of a Purchase Order.

**Note:** *actual lead times on a part or parts may exceed published days if customer demand exceeds our expectation.*

### 4. Standard Conditions Applicable to all orders

Minimum Order: Madelec Aero reserves the right to invoke a three hundred dollars (\$300.00 USD) minimum order value.

Currency: Prices are expressed in U.S. Dollars (USD).

Incoterm : FCA Roissy Charles de Gaulle / Orly Airports.

Packaging : We use ATA Standard Commercial packaging.

Payment terms: Net 30 days with prior credit approval.

Customer Standard Conditions: Standard conditions reprinted on Purchaser's forms are not applicable.

Order cancellation charge: Madelec Aero reserves the right to impose a twenty five percent (25%) cancellation charge on the value of the order or line item.

Return Material Authorization: Madelec Aero authorization prior to the return of material is required and a restocking charge will be applied. A RMA number and details about how to return the material will be given. Returns must be inspected and meet Madelec Aero requirements before a credit is issued.

## 5. Warranty

### 5.1 Standard Warranty

#### 5.1.1 Effectivity

The Madelec Aero Warranty take effect from the date of delivery of the Item and shall remain in force for a period of thirty six (48) months after delivery of the new Item to the Purchaser.

#### 5.1.2 Scope of the warranty

Madelec Aero warrants to the Purchaser that the Item delivered is suitable for its intended use and is free from defects:

- a) In material and workmanship whatever the origin,
- b) In design having regard to the state-of-the-art at the time of the Order and including defects arising from the choice of materials and/or components forming part of the Item,
- c) In manufacturing processes
- d) Arising from non-conformity with the Order *and/or the Specifications*,
- e) Such as to hinder, restrict or annul the validity of the Certificate of Airworthiness of the Aircraft on which the Item is fitted.

In the event that all or any of the defects enumerated above become apparent within the applicable period set forth in § 5.1.1, the Purchaser shall, unless otherwise agreed, forward to Madelec Aero or his PSR a Warranty claim with a justification within ninety (90) calendar days after such discovery and shall promptly send to Madelec Aero or his PSR the Item alleged to be defective.

**Warranty excludes components natural wear and damages caused by an improper operation or abuse.**

**Warranty will void in case of disassembly or tentative repair without prior written authorization from Madelec.**

### 5.2 Adjudication of warranty claims

5.2.1 Madelec Aero or his PSR shall adjudicate each warranty claim within thirty (30) calendar days of receipt of the claim and, if required, the Item alleged to be defective. A warranty claim shall be deemed to have been accepted by the supplier, if it has not been rejected during the above mentioned thirty (30) calendar days period.

5.2.2 The unexpired period of this Warranty for an Item shall be enforceable by an Operator, other than the original Operator, if the Item is in the possession of such other Operator as a result of sale, exchange, pooling or leasing between such other Operator and the former Operator.

### 5.3 Warranty Administration

5.3.1 The Standard Warranty shall be administered as follows.

The adjudication by Madelec Aero or his PSR of a warranty claim shall be reasonably based upon reports covering historical data logs, inspection tests, and findings during repair and failure analysis tests.

5.3.2 If an Item returned to Madelec Aero or his PSR by the Purchaser under Warranty is found not to be defective then the cost of transport and testing shall be for the account of the Purchaser. However, should the Item upon its return to service fail to meet performance specifications then all such costs of transport and testing shall be refunded by Madelec Aero or his PSR to the Purchaser.

5.3.3 All warranty claims shall contain the following data as applicable:

- a) part number,
- b) nomenclature,
- c) serial number,
- d) time since new (TSN),
- e) time since last overhaul (TSO),
- f) reason for removal, and date,
- g) aircraft registration number,
- h) address to which the Item is to be returned.

For an Item repaired, overhauled, modified or replaced under Warranty, Madelec Aero or his PSR shall specify separately on the documents for customs purpose:

- the same Item value as indicated on the Purchaser's documents.
- the repair cost, (if applicable), separately for labour and Spare Parts/material.

5.4 Loans and exchanges of non IP recommended Items

5.4.1 In the event that the Operator needs to return for repair under this Warranty an Item not covered by the agreed IP recommendation, Madelec Aero or his PSR shall provide a free-of-charge loan during the time of the repair or exchange at the Operator's choice.

5.4.2 Return of loan Components

The Operator must return loan Components or substitute components of the same part number to Madelec Aero or his PSR within thirty (30) calendar days after termination of the remedial period in serviceable condition and accompanied with history data of the returned components. Charges to be applied to loans exceeding this period shall be agreed between Madelec Aero or his PSR and the Purchaser.

5.4.2 Warranty of loan Components

New loan Components will be covered by the same Standard Warranty Conditions as applicable to the Operator's own new Components. Serviceable Components shall be covered by the Standard Warranty Conditions except that the warranty period shall be either one thousand five hundred (1,500) flying hours or six (6)

months or the unexpired Standard Warranty period, whichever is the greater.  
Faulty loan Components shall be replaced immediately, at no charge during the Standard Warranty period.

#### 5.5 Repair Warranty

If a Supplier's Item is repaired/modified, overhauled, maintained or exchanged by the PSR at the Operator's or Purchaser's expense then such repair/modification (as defined in the Order and/or shop finding report), overhaul, maintenance or exchange of Supplier's Item shall be warranted under the terms of the Standard Warranty for a twelve (12) months period from the date of such repair/modification, overhaul, maintenance or exchange or for the remaining portion of the Standard Warranty whichever is the greater.

### 6. Emergency Service

- 24 hour AOG service: SAVE GIE Orly  
ERIE AVIATION USA  
ELTRA Singapore
- 24 hour technical advisory assistance: 65 9661 9771

### 7. Spares Parts

- Spare parts distributors ERIE AVIATION  
ELTRA Singapore  
PRIME AEROSPACE
- Madelec Aero

### 8. Repair Station

- PART/FAR 145 Repairs stations ERIE AVIATION  
MADELEC AERO



**9. Addresses**

<b>MADELEC AERO</b>	14, Rue Gustave Eiffel 78120 RAMBOUILLET - France	Tel : 331 34 57 15 30 Fax 331 34 85 59 53 info@madelec.fr
<b>SAVE GIE</b>	17, Rue Hélène Boucher 91200 Athis-Mons - France	Tel : 331 49 75 45 75 Fax 331 49 75 75 74
<b>ERIE AVIATION</b>	1607 Asbury Road ERIE – PA 16505, USA	Tel : 814 838 8934 Fax : 814 833 3672
<b>ELTRA AERONAUTICS</b>	102F Pasir Panjang Road #05-01 Citilink Warehouse Complex Singapore 118530	Tel: (65) 6275 0600 Fax: (65) 6275 6066 SITA: SINSAXD AOG : Tel : 65 9661 9771
<b>PRIME AEROSPACE</b>	N°9, Changi South Street 3 Freight Links Express District Singapore 486361	Tel : (65) 6546 0533 Fax : (65) 6546 9151



## Price list

1. DH8-Q400 applications.
2. CRJ-700 & 900 applications.

**Please contact MADELEC AERO for prices and availabilities.**

Tel. 331 34 57 15 30  
Fax : 331 34 85 59 53

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